Delete Browsing History

A web browser’s history keeps track of all your online activities. If you are receiving an error message or receiving an outdated message, clearing your browsing history should remedy the problem, as your computer will no longer “remember” the link in its “outdated” version.

**Firefox**

1. On the Toolbar, select HISTORY
2. On the drop-down menu, select CLEAR RECENT HISTORY
3. See screenshot below to ensure all appropriate boxes are selected before selecting CLEAR NOW
4. You will need to login to your account again

![Firefox History Menu](image1)

**Safari**

1. On the Toolbar, select HISTORY
2. On the drop-down menu, select CLEAR HISTORY
3. On the drop-down menu, select CLEAR ALL HISTORY and then select the button to clear history
4. You will need to log in to your account again

![Safari History Clear All](image2)
1. On the Toolbar, select HISTORY
2. On the drop-down menu, select SHOW FULL HISTORY
3. Select CLEAR BROWSING DATA
4. Ensure all boxes are checked as shown below and then select CLEAR BROWSING DATA
5. You will need to login to your account again
INTERNET EXPLORER (Versions 8, 9)

1. IE 8: From the Tools menu choose Internet Options.
   IE 9: In the upper right corner, click the small gear icon (to the right of the star icon) and choose Internet Options
2. On the General tab, under Browsing history, click Delete.
3. Un-check the Preserve Favorites website data box.
4. Check the Temporary Internet files, Cookies, and History boxes.
5. The Form data, Passwords, and inPrivate Filtering data boxes may be left un-checked. You can check them to delete this data if you so choose.
6. Click Delete.
7. When finished, click OK to return to your Internet Explorer window.
8. Close the Internet Explorer window and reopen.
INTERNET EXPLORER (Version 10)

1. From the Menu, select TOOLS > DELETE BROWSING HISTORY
2. You will see the "Delete Browsing History" dialog box showing up.
3. Click on all checkboxes to make them all checked.
4. Click on the "Delete" button to delete the entire browsing history.

INTERNET EXPLORER (Version 11)

1. Toward the top, right of the screen, select TOOLS
2. From the drop-down menu, select INTERNET OPTIONS
3. The first tab that opens should say GENERAL. From there, scroll to the 4th option, “Browsing History.” Click the DELETE button.
4. Make sure the following boxes are checked:
   - Temporary internet files and website files
   - Cookies and website data
   - History
   - Download history
5. Click the DELETE button

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