

Technology Tips

PALS Passwords

Your PALS password must be between 6 to 10 characters in length and include at least one numeral. If you forget your password there are two ways to locate it.

1. If you have already logged in to your PALS account once this school year, your principal or reading specialist can check the Teacher Status Report for your password.
OR
2. Use the Password Reminder Function on the PALS website. From the PALS homepage, click on the yellow "Enter Scores & View Reports" link. Choose your location and level from the drop-down menu. Then select the link for the Password Reminder function. After providing your name, your password will be emailed to the email address on record for your PALS account.

Browser Information

PALS encourages using one the following browsers for Windows XP SP2 or SP3, Windows Vista, or Windows 7 :

- Internet Explorer 7 or 8
- Firefox 3.5 or 3.6
- Google Chrome 1.3
- Safari 4
- Opera 10.5

PALS encourages using one of the following browsers for Mac OS X v 10.4 or later:

- Firefox 3.5 or 3.6
- Safari 4
- Opera 10.5

The PALS website may not appear correctly if you are not using one of the browsers listed above. Please verify that your operating system is up to date and that you are using one of the browsers listed above before you report a website problem to PALS.

Security Warnings

Those using Internet Explorer 8 may receive a pop-up security warning that states, "Do you want to view only the webpage content that was delivered securely?" If you receive this warning, please change your Internet Options by taking the following steps:

1. Open Internet Explorer.
2. Go to Tools and choose Internet Options.
3. Choose the Security Tab and click on the Custom Level button.
4. Scroll down the list of settings. Under Miscellaneous, find and enable the Display Mixed Content setting.

Changing this setting enables all images to be viewed from our secure site.

Printing Reports

Some pages on the PALS site contain background images and colored table cells. Your browser settings may not be set up to properly print some pages. If you are experiencing problems printing using Internet Explorer, follow these instructions:

1. Click on the Tools menu.
2. Select Internet Options.
3. Click on the Advanced tab.
4. Scroll down to find the Printing heading and check the box called Print Background Colors and Images.

If you are experiencing problems printing using Firefox, follow these instructions:

1. Click on the File menu.
2. Select Page Setup.
3. In the Format & Options section, check Print Backgrounds.

If you have printed a report that appears to have cut off some information near the margins of the page, adjusting the print margins in your browser may result in a more complete printout.